

Survey on your experience with the ImageCast Ballot Marking Device (BMD)

Thank you for taking the time to complete this survey from Voting Access Solutions. Your feedback is vital in helping us work with County Board of Elections and Dominion Voting Systems to improve your accessible voting experience.

The survey should only take about 10 minutes.
All questions are voluntary and your answers will be anonymous.

If you have any questions about this survey, please contact Susan Cohen at votingaccessolutions@gmail.com anytime or call 518-495-5787 (Mon-Fri, 10am-3pm).

Please tell us a bit about yourself:

What county do you vote in? _____

Your Age: 18–24 25–35 36–45 46–55 56–65 66+

Gender: Male Female

Preferred language: English Spanish Other _____

Do you identify as a person with a disability? YES NO

If yes, how would you describe your disability? _____

The last time you voted, was it through an absentee ballot? YES NO

If you went to a poll site, how did you mark your ballot?

- By myself, without the use of any assistive devices
- With a ballot marking device (BMD)
- With poll worker assistance
- With accessible devices (such as a magnifying glass)
- With the assistance of a family or friend
- Other (Please describe: _____)

If you did not use a BMD, please tell us why (check all that apply).

- I prefer alternative methods of voting
- The poll site did not have a BMD available
- The BMD was not set up when I arrived
- The BMD was not operational
- I was not given the option to use the BMD
- Poll Worker was not able to assist me
- I did not have time to use it
- Other _____

If you used the BMD, please answer the following questions:

- Was this your first time using the BMD? YES NO
- Which Navigational Device did you use? ATI Sip-n-Puff Paddles
- The BMD Display screen was: ON OFF
- I voted with the audio instructions: ON OFF

Did you have any prior knowledge about how the BMD worked? YES NO

If yes, please select the source:

- BMD demonstration (Please specify location: _____)
- Supplementary instructions (Please specify source: _____)
- Videos and or Transcripts from www.vote-ny.com
- Info from friends/family/organization: _____
- Other _____

- Did you find your supplementary instructions helpful? YES NO
- Were you given instructions at the poll site? YES NO
- Did the BMD work properly? YES NO
- Did you need poll worker assistance with the BMD? YES NO
- Were you able to cast a ballot? YES NO
- Were the poll workers properly trained to assist you? YES NO

Approximately how long did your voting session take? _____ Minutes

How would you rate your overall voting experience with the BMD?

- Poor Fair Average Good Excellent

What do you feel could improve your accessible voting experience with the BMD?

Voting Access Solutions works with Dominion Voting Systems, the manufacturer of the ImageCast BMD. Dominion is committed to the continuous improvement of the BMD based on the feedback you continue to provide.

What is your opinion of Dominion Voting Systems as a company?

Please select all that apply:

- I do not know anything about Dominion.
- I think they are a great company.
- I like that they try to accommodate voters with disabilities.
- I think their voting system needs to be improved.
- I dislike their product (ImageCast BMD).
- I dislike Dominion Voting Systems and will not vote on the ImageCast BMD.

Would you like to help improve the BMD?

Voting Access Solutions conducts focus groups with people of various abilities. We are looking for people to test out the new modifications. This is an opportunity for you to tell Dominion how to make the BMD more usable and accessible to people like you.

If you would like to participate in a focus group for the ImageCast BMD, please send your contact information to Susan Cohen.

The survey is now complete. Thank you for providing your feedback.

If you had any issues with the ImageCast BMD on Election Day or if you have any questions/feedback regarding the ImageCast BMD, please contact Susan Cohen at votingaccessolutions@gmail.com anytime or call 518-495-5787 (Mon-Fri, 10am-3pm).